

Please keep your ClinCard for future visits and payments!

Please wait 1 week for ABCD payments to be added to your ClinCard.

Where can it be used?

- In stores
 - At restaurants, ClinCard is preauthorized for 20% over the bill, including fast food places
 - At gas stations, ask the cashier to run the card
- Online purchases

How to turn it into cash

- ATM withdrawal (PIN required, \$3 fee)
- Go to a store with cash back options (e.g., Target)
- Go to a bank that accepts MasterCard (PIN required, no fee)

How to set up a PIN?

- Call Customer Service at 1-866-952-3795 and follow the prompts

How to check your balance

- Call Customer Service at: 1-866-952-3795
- Login to MyClinCard.com
 - www.consumercardaccess.com/myclincard
 - Register account
 - View balance
- Email abcd@umn.edu and ask us!

Lost, Stolen, or Damaged

- Notify ABCD, and we will replace it (free)
- Stolen: Call 1-866-952-3795

Purchase amount over available balance

- Tell cashier how much you would like to use otherwise the card will be declined

Fees

- ATM withdrawals (\$3)- will need to set up a pin
- Inactivity after 6 mo. (\$4.50)
- If you contact ClinCard for a replacement (\$7)
 - Contact ABCD instead and we can help!

Activate ClinCard

- It is activated when payment is loaded
- Sign the back of the card
- Select credit for stores or online purchases

For More Information

- Call ABCD: 612-963-8770
- Email ABCD: abcd@umn.edu
- UMN ClinCard info: <https://prepaid.umn.edu/>
- [ClinCard FAQ: https://clincard.com/private-media/uploads/2020/02/18/Greenphi_re_ClinCard_Cardholder_FAQ_-_US_v5.0_Aug_7_2017_rlehni8.pdf](https://clincard.com/private-media/uploads/2020/02/18/Greenphi_re_ClinCard_Cardholder_FAQ_-_US_v5.0_Aug_7_2017_rlehni8.pdf)