

Please keep your ClinCard for future visits and payments!

Please wait 1 week for ABCD payments to be added to your ClinCard.

Where can it be used?

- In stores
 - At restaurants, you will be charged 20% over the bill, including fast food places
 - At gas stations, ask the cashier to run the card
- Online purchases

How to turn it into cash

- Withdraw from ATM - requires PIN (\$3 fee)
- Go to a store with cash back options (e.g., Target)
- Go to a bank

How to set up a PIN?

- Call Customer Service at 1-866-952-3795 and follow the prompts

How to check your balance

- Call Customer Service at: 1-866-952-3795
- Login to MyClinCard.com
 - www.consumercardaccess.com/myclincard
 - Register account
 - view balance
- Ask at next ABCD appointment

Lost, Stolen, or Damaged

- Notify ABCD, and we will replace it (free)
- Stolen: Call 1-866-952-3795

Purchase amount over available balance

- Tell cashier how much you would like to use otherwise the card will be declined

Fees

- ATM withdrawals (\$3)- will need to set up a pin
- Inactivity after 6 mo. (\$4.50)
- If you contact ClinCard for a replacement (\$7)
 - Contact ABCD instead and we can help!

Activate ClinCard

- It is activated when payment is loaded
- Sign the back of the card
- Select credit for stores or online purchases

For More Information

- Call ABCD: 612-963-8770
- Email ABCD: abcd@umn.edu
- ClinCard FAQ:
<https://myclincard.mycardplace.com/cholder/showArticle.action?articleId=ch-faq-articles&chrt=a4862a06-2220-48e0-b4b0-fbc2cd536b63>
- UMN ClinCard info:
<https://prepaid.umn.edu/>